RESOLVING CONCERNS

A Flowchart for Students, Parents, and Staff.
It is required that students have an advocate throughout this process.

Establish the facts. → Make a time to contact the staff member concerned. (Meeting or telephone.) → Outline your concerns.

→ Receive the response.

Concern Resolved

No further action.

Concern Unresolved

Make an appointment with the School Pastor, or Teaching & Learning Coord if applicable → Concern Resolved

No further action.

Concern Unresolved

For general student issues, make time to see the Deputy Principal or Principal → Concern Resolved

No further action.

Concern Unresolved

Write to the Chairperson of the School Council. → Concern Resolved

No further action.